

archant
QUARTZ



Care & Maintenance

archant.co.nz

Care & Maintenance Guidelines

Post fabrication cleaning

Once the slabs have been fabricated, remove any residue with water and a clean cloth. Thoroughly dry the surface.

Deep clean the surface by spraying an acidic or slightly alkaline pH detergent specifically designed for quartz based engineered stones, and consistently spread it with a non-abrasive sponge. Allow the detergent to work for 5 minutes, then thoroughly rinse with water until the detergent has been completely removed. Remove the excess water with a cloth and allow to dry.

If the surface is dull or shows dull areas after this process, rinse again and allow to dry. If the surface still shows dirt or dull areas, repeat the whole deep cleaning process. Quartz surfaces containing mother of pearl chips should not be cleaned with acidic detergents that will damage the mother of pearl.

Protective treatments

The technical features of the products of the Metropolis and Wave series and of those with a brushed or smooth finish are the same as those of materials with a polished finish and therefore they are acid and scratch resistant with virtually no absorption of liquids.

All Archant Quartz slabs leave the factory without any kind of protective surface treatment. Due to greater surface roughness, textured surfaces can be treated with products specifically for quartz agglomerate, which protect it against oily and aqueous stains and make cleaning easier. Neutral protective treatments are available on the market, which leave the original colour unaltered, as well as toners that enhance it.

If the counter is intended for contact with food, we recommend using suitable treatments.

Cleaning after installation

During the installation mask the joints and insure that the silicone will not drip or flow out of joints onto the surface.

Only use a neutral silicone to install the countertop. Remove the excess hardened silicone with a new razor blade, being careful not to scratch the surface.

After all assembly operations have been completed, clean the counter thoroughly with a neutral or slightly acidic detergent specifically for quartz-resin agglomerates.

Quartz surfaces containing mother of pearl chips shall not be cleaned with acidic detergents that will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

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Daily cleaning

The daily cleaning of Archant Quartz surfaces is done using a damp cloth or paper towel and, if needed, a small quantity of neutral or slightly acidic pH detergent specifically designed for the daily cleaning of quartz based engineered stone surfaces.

Spread the detergent on the surface and let it work for some seconds, rinse with a cloth or water, then carefully dry the surface.

Compared to polished surfaces, smooth or textured surfaces tend to get dirty more easily and therefore, if limescale deposits, fingerprints, metallic marks or other types of stains are present, more thorough cleaning may be required.

Quartz surfaces containing mother of pearl chips shall not be cleaned with acidic detergents that will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

Cleaning difficult stains

Archant Quartz countertops are highly resistant to staining. However, cleaning difficult stains may require special action, especially if these stains are not removed promptly.

Deep clean the surface by spraying a neutral or slightly acidic pH detergent specifically designed for deep cleaning quartz based engineered stone countertops, and consistently spread it with a non-abrasive cloth (such as 3M Scotch-Brite). Allow the detergent to work for 5 minutes, then thoroughly rinse with water until the detergent has been completely removed. Remove the excess water with a cloth and dry.

Should the stain not be completely removed, repeat the whole process. If the counter has been treated with a protective enhancer, any thorough cleaning may have removed the treatment as well, highlighting a lighter area especially on dark surfaces.

To make the colour of the surface even again, the toner should be applied again, if necessary, after removing the old treatment from the entire counter. Quartz surfaces containing mother of pearl chips should be cleaned with neutral pH detergents only. Using acid detergent will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

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Preventing damages caused by thermal shock or impact

Archant Quartz surfaces are heat resistant and can withstand a limited exposure to pots, pans or dishes at normal cooking temperature without visible damages.

Although Archant Quartz surfaces show higher heat resistance than any other stone countertop, they can be damaged by sudden and extreme thermal shocks. We recommend the use of trivets to avoid continued exposure of Archant Quartz surfaces to sources of heat.

Archant Quartz surfaces are highly scratch resistant, but are not scratch proof. We recommend the use of cutting boards when cutting and preparing food.

Chemicals to be avoided

Avoid exposing Archant Quartz to chemicals and solvents, especially paint removers, that might contain trichlorethane and methylene chloride. Keep solvents, acetone, alcohol, thinners, detergents containing bleach, laundry bluing, highly alkaline liquids such as bleach, caustic soda or oven cleaners, acids, oily soaps, descalers, markers or ink, abrasive and micro-abrasive detergents away from the surface.

Avoid using any detergent not specifically designed for quartz surface, especially acidic and highly alkaline determents. Finally, avoid using highly abrasive sponges that may scratch the surface.

Should any of the above listed liquids drip on the quartz surface, remove it immediately and thoroughly rinse with water.

Even though an occasion exposure to alkaline products does not damage Archant Quartz surfaces, highly alkaline detergents (high pH) are not recommended for daily cleaning.

The use of highly alkaline detergents may damage the surface of the material.

Quartz surfaces containing mother of pearl chips shall be cleaned with neutral pH detergents only. Using acid detergent will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

It is recommended to use only a neutral silicone to install the countertop.

Simple Green Stone Cleaner

Cleans, protects and maintains
Ready to use
Does not leave streaks

Kitset code

50.8658.ZX

Size

750ml

In the box

Cleaner and microfibre cloth



For every-day cleaning of small stone surfaces such as kitchen bench-tops, tabletops, bathroom vanity tops and wall tiles. Enhances the appearance of the stone and leaves a pleasant odour.



The archant promise

Fast delivery

We can delivery anywhere in New Zealand. All orders received before 4:00 pm with stock on hand, will be dispatched the same working day. You'll have your Archant experience before you know it.

Display options

We are more than happy to send you a sample or display option for your showroom or library. We want your customers to be able to confidently decide on their product and be 100% satisfied with the end result.

Money back guarantee

All our products carry a warranty for your peace of mind. If you're not completely satisfied with our products, we guarantee to refund you in full within one year of purchase. Products returned must be in new condition, unopened, unused and in original packaging.

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