



PORCELAIN & QUARTZ

Care & Maintenance

archant.co.nz

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PORCELAIN

The Ultimate Designer Surface



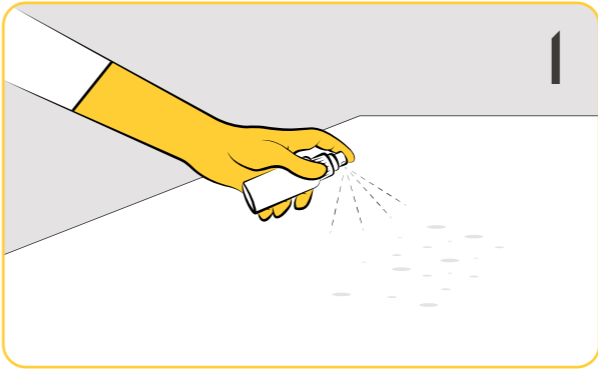
Benchtop & Splashback
Stone Gris

Porcelain Cleaner

Cleans, protects and maintains. Ready to use. Does not leave streaks.

For easy and effective cleaning of ceramic surfaces such as kitchen benchtops, countertops, vanity tops, porcelain tiles and also suitable for glass and stainless steel.

Kitset Code	Size	In the box
51.8958.ZZ	250ml	Cleaner and microfibre cloth



Lightly spray the Porcelain Cleaner over your surface.



Dampen the microfibre cloth and wipe clean.



Rinse microfibre cloth and wipe the surface dry.

Porcelain Care & Maintenance Guidelines

You want to enjoy your new Archant Porcelain for its lifetime. So, care and cleanliness is the secret to ensuring your surface retains its beauty. Archant Porcelain is a porcelain stoneware, which is a hardwearing heat, stain and fade resistant surface. However, we do recommend that spills are wiped up as soon as possible to ensure you maintain a fabulous look surface for many years.

1 Cleaning your Archant Porcelain surface

Your daily maintenance should consist of wiping your surface with a soft sponge or cloth and warm soapy water (mild detergent).

Our cleaner is specically designed for Archant surfaces and is the perfect formulation for a sparkling clean spotless surface.

Before using any cleaning product, check that it does not contain trichloroethane, methylene chloride or high levels of alkaline/pH. If your surface is exposed to any of these damaging products, rinse immediately with water to neutralize the chemicals.

2 Maintenance

Avoid cleaning the surface with products containing bleach or with a high basic pH level they may create whitish streaks. Other products that may mark the surface are industrial solvents, hydrochloric acid, caustic soda, and varnish solvents.

Grease-removal detergents for the kitchen may be used but once the stain has been removed, the area must be rinsed thoroughly with water.

Be sure to avoid any abrasive pads or products with scratching agents in them. These can harm the finish of the surface in a way that's very difficult to repair.

3 Indications for maintenance

Archant products are a highly compacted and non-porous surface, thus requiring no special treatment. Archant products do not absorb liquids, smells or food fats. Since they are non-porous, they do not allow the proliferation of bacteria, resist acids, are easy to clean and hygienic. Archant products are resistant to stains and wear and tear, scores, scratches and light bangs. Furthermore, the work tops should never be overloaded with weights exceeding 50kg (do not stand or sit on the surface) and make sure blunt objects do not fall on it (knives, bottles, saucepans, working tools, etc) which, owing to their shape, may cause cracks that are difficult, if not, impossible to repair. Also note, that while heat resistant, prolonged direct contact with high heats could cause some damage.



Flooring
Marble Gray

Benchtop & Walls
Marble Breach

Tips to Caring for Your Porcelain Surface

Nothing upscales a kitchen quite as effectively as stone. With that said, it's important you also understand the potential issues with porcelain and the subsequent workarounds. When used in the right setting and cared for appropriately, you'll enjoy your porcelain surface for years to come.

- **Be Cautious with Ceramic Knives**

Porcelain is world-renowned for its incredible durability. In most cases, you can cut and chop food directly on the surface. And with its non-porous surface, there's nowhere for bacteria to hide making it extremely safe for meal prep. It seems that even the most robust products have at least one weakness though. In the case of porcelain, it's ceramic knives. Yes, these popular tools may be lightweight and sharp, but they can wreak havoc on a porcelain benchtop by leaving unsightly scratches. Thankfully, the solution here is an easy one. When working directly on a porcelain benchtop, opt for a stainless-steel knife instead. For those who just can't get enough of their ceramic knife, we'd recommend using a chopping board.

- **Chipping is Possible**

Unlike Quartz and other engineered stone, porcelain benchtops do not contain resin or other fillers. This is one of the reasons why it's resistant to burns from hot cookware. As a result of the materials though, the bench can be slightly less flexible. This doesn't mean it's delicate or prone to damage but be aware that chipping can occur with misuse. For example, attempting to break apart a heavy bag of ice may very well cause damage. The solution is to simply be aware of this limitation and work around it accordingly. Intense pressure and blunt force would likely break any benchtop, and porcelain is no different in that regard. It certainly is strong, but it's not indestructible.

We understand that even the best intentions don't always go as planned. If you should happen to chip your porcelain benchtop by accident, all hope is not lost. While your warranty will not cover the repair, it can likely be fixed by our specialists at an additional cost. The precise cost will vary depending on the severity of the issue. Should you need this kind of assistance, let us know as we pride ourselves on top-notch customer service.

- **Cleaning and Maintenance**

Let's face it, we're going to spill things in the kitchen on occasion. And while it's often tempting to just leave it until after mealtime, you should clean them up right away. Porcelain has a non-porous quality which means that liquids won't penetrate the surface easily. This also makes it quite hygienic since the bacteria have nowhere to hide and grow. One potential area of concern though is with acidic foods and beverages like coffee, red wine, and citrus. If these spills are left to dry, they can potentially stain or leave a sticky residue behind. Thankfully, the clean-up of a porcelain benchtop is quite straightforward. You don't need a special cleaning product or sealant for the most effective maintenance. Warm soapy water with a non-abrasive cloth or sponge will get the job done without harming the surface. We recommend avoiding harsh cleansers with degreasing solutions or bleach as they can negatively impact the beautiful lustre of porcelain.



Benchtop & Splashback
Marble Marquinia

Warranty

Warranty Information

Archant provides a lifetime warranty to the original owners of our Archant Porcelain that the product will be free from manufacturing defects for a period of the lifetime of the original owner.

Although the product is carefully inspected prior to shipping or delivery, it is the responsibility of the owner to thoroughly inspect the product upon its receipt.

Any damage to the product thereafter is the responsibility of the owner.

Final inspection and approval of the installation is also the owner's responsibility.

The warranty shall apply only where a product is properly fabricated by approved fabricators, subject to the exclusions set out below, is used for its intended purpose, and is maintained and used strictly in accordance with the Archant care and maintenance instructions.

All warranty claims must be received by Archant within 28 days of discovery of a manufacturing fault that falls within this warranty.

Warranty Exclusions

The warranty shall be null and void unless the product has been paid for in full. The warranty covers only manufacturing defects and does not apply to material subjected to damage due to mishandling, structural movement, abnormal use, misuse, physical chemical or exposure to direct or sustained heat, cold (thermal shock), exposure to chemicals, force, abnormal pressure or loading applied by a person or object.

The warranty does not cover damage or effects caused by poor installation or improper, insufficient or poorly designed support, cabinets, structures, substrate or sub-floors for bench tops, vertical surfaces or floor tiles.

The warranty does not cover quality of installation or damage caused by the installer or fabricator. Installation or fabrication issues must be resolved directly with the point of purchase and are the sole responsibility of the owner and the point of purchase and not of Archant and are not covered by the warranty.

The warranty does not cover transportation, freight, removal, disposal and re-installation, fabrication or associated costs beyond the cost of the material.



Benchtop
Metal Burnished



Flooring & Walls
Marble Marquinia

Cabinet Fronts
Colour White

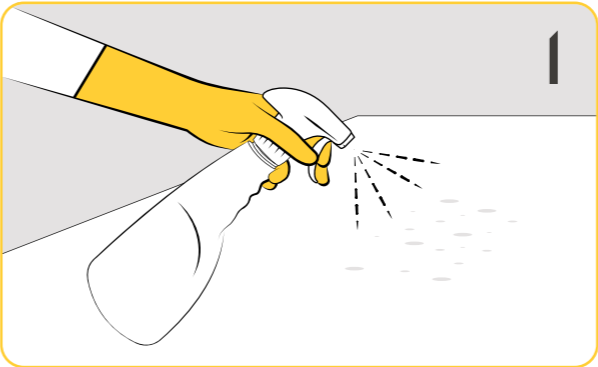


Benchtop
Celestial White

Simple Green Stone Cleaner

For every-day cleaning of small stone surfaces such as kitchen bench-tops, tabletops, bathroom vanity tops and wall tiles. Enhances the appearance of the stone and leaves a pleasant odour.

Kitset Code	Size	In the box
50.8658.ZX	750ml	Cleaner and microfibre cloth



Spray Simple Green Stone Cleaner over your surface.



Dampen the microfibre cloth and wipe clean.



Rinse microfibre cloth and wipe the surface dry.

Quartz Care & Maintenance Guidelines

You want to enjoy your new Archant Quartz for its lifetime. So, care and cleanliness is the secret to ensuring your surface retains its beauty. Archant Quartz is a natural stoneware, which is a hardwearing heat, stain and fade resistant surface.

1 Post fabrication cleaning

Once the slabs have been fabricated, remove any residue with water and a clean cloth. Thoroughly dry the surface.

Deep clean the surface by spraying an acidic or slightly alkaline pH detergent specifically designed for quartz based engineered stones, and consistently spread it with a non-abrasive sponge. Allow the detergent to work for 5 minutes, then thoroughly rinse with water until the detergent has been completely removed. Remove the excess water with a cloth and allow to dry.

If the surface is dull or shows dull areas after this process, rinse again and allow to dry. If the surface still shows dirt or dull areas, repeat the whole deep cleaning process. Quartz surfaces containing mother of pearl chips should not be cleaned with acidic detergents that will damage the mother of pearl.

2 Protective treatments

The technical features of the products of the Metropolis and Wave series and of those with a brushed or smooth finish are the same as those of materials with a polished finish and therefore they are acid and scratch resistant with virtually no absorption of liquids.

All Archant Quartz slabs leave the factory without any kind of protective surface treatment. Due to greater surface roughness, textured surfaces can be treated with products specifically for quartz agglomerate, which protect it against oily and aqueous stains and make cleaning easier. Neutral protective treatments are available on the market, which leave the original colour unaltered, as well as toners that enhance it.

If the counter is intended for contact with food, we recommend using suitable treatments.

3 Cleaning after installation

During the installation mask the joints and insure that the silicone will not drip or flow out of joints onto the surface.

Only use a neutral silicone to install the countertop. Remove the excess hardened silicone with a new razor blade, being careful not to scratch the surface.

After all assembly operations have been completed, clean the counter thoroughly with a neutral or slightly acidic detergent specifically for quartz-resin agglomerates.

Quartz surfaces containing mother of pearl chips shall not be cleaned with acidic detergents that will damage the mother of pearl.



Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

4 Daily cleaning

The daily cleaning of Archant Quartz surfaces is done using a damp cloth or paper towel and, if needed, a small quantity of neutral or slightly acidic pH detergent specifically designed for the daily cleaning of quartz based engineered stone surfaces.

Spread the detergent on the surface and let it work for some seconds, rinse with a cloth or water, then carefully dry the surface.

Compared to polished surfaces, smooth or textured surfaces tend to get dirty more easily and therefore, if limescale deposits, fingerprints, metallic marks or other types of stains are present, more thorough cleaning may be required.

5 Cleaning difficult stains

Archant Quartz countertops are highly resistant to staining. However, cleaning difficult stains may require special action, especially if these stains are not removed promptly.

Deep clean the surface by spraying a neutral or slightly acidic pH detergent specifically designed for deep cleaning quartz based engineered stone countertops, and consistently spread it with a non-abrasive cloth (such as 3M Scotch-Brite). Allow the detergent to work for 5 minutes, then thoroughly rinse with water until the detergent has been completely removed. Remove the excess water with a cloth and dry.

Should the stain not be completely removed, repeat the whole process. If the counter has been treated with a protective enhancer, any thorough cleaning may have removed the treatment as well, highlighting a lighter area especially on dark surfaces.

To make the colour of the surface even again, the toner should be applied again, if necessary, after removing the old treatment from the entire counter. Quartz surfaces containing mother of pearl chips should be cleaned with neutral pH detergents only. Using acid detergent will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz tops.

6 Preventing damages caused by thermal shock or impact

Archant Quartz surfaces are heat resistant and can withstand a limited exposure to pots, pans or dishes at normal cooking temperature without visible damages.



Benchtop
Venetian Sleet

Although Archant Quartz surfaces show higher heat resistance than any other stone countertop, they can be damaged by sudden and extreme thermal shocks. We recommend the use of trivets to avoid continued exposure of Archant Quartz surfaces to sources of heat.

Archant Quartz surfaces are highly scratch resistant, but are not scratch proof. We recommend the use of cutting boards when cutting and preparing food.

7 Chemicals to be avoided

Avoid exposing Archant Quartz to chemicals and solvents, especially paint removers, that might contain thrichlorethane and methylene chloride. Keep solvents, acetone, alcohol, thinners, detergents containing bleach, laundry bluing, highly alkaline liquids such as bleach, caustic soda or oven cleaners, acids, oily soaps, descalers, markers or ink, abrasive and micro-abrasive detergents away from the surface.

Avoid using any detergent not specifically designed for quartz surface, especially acidic and highly alkaline determents. Finally, avoid using highly abrasive sponges that may scratch the surface.

Should any of the above listed liquids drip on the quartz surface, remove it immediately and thoroughly rinse with water.

Even though an occasion exposure to alkaline products does not damage Archant Quartz surfaces, highly alkaline detergents (high pH) are not recommended for daily cleaning.

The use of highly alkaline detergents may damage the surface of the material.

It is recommended to use only a neutral silicone to install the countertop.



Benchtop
Vega

Tips to Caring for Your Quartz Benchtop

Nothing upscales a kitchen quite as effectively as stone. With that said, it's important you also understand the potential issues with quartz and the subsequent workarounds. When used in the right setting and cared for appropriately, you'll enjoy your quartz benchtop for years to come.

- **Heat Resistance**

When you take a hot dish out of the microwave and place it down, it can quickly melt the resins embedded in the quartz benchtop which leads to permanent damage. This can manifest as a cloudy type of appearance, or undesirable burn marks. This of course means that hot cookware should never be placed directly on your quartz benchtop.

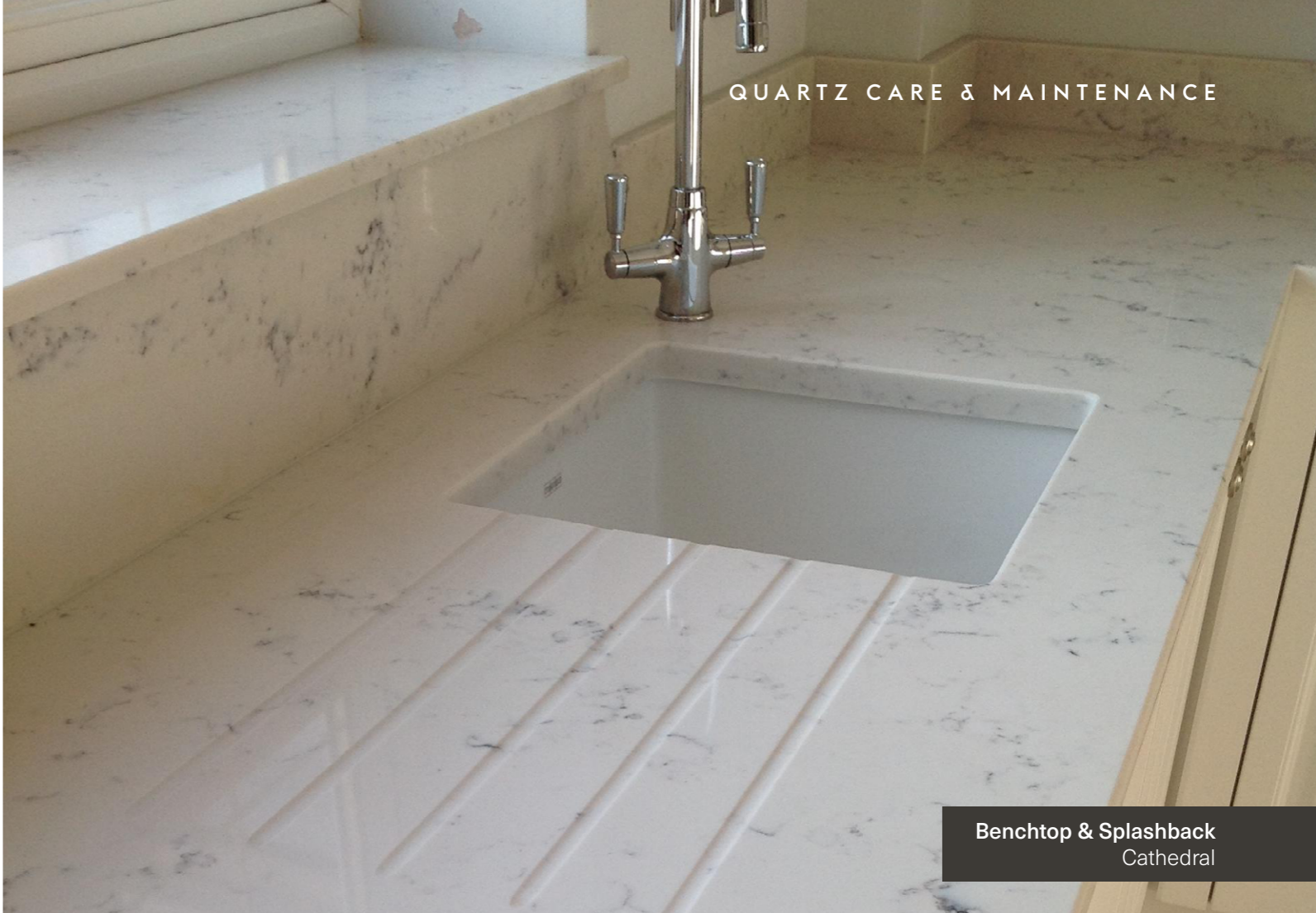
The obvious solution is to use hot pads, trivets, coasters, and other similar types of protective items. These do indeed work well and are your first line of defence. It is also possible that old burn marks can sometimes be repaired. If you have a bothersome spot, contact us to recommend a repairer in your area.

- **It's Durable but not Scratch Proof**

Being comprised of both natural and manufactured properties, quartz is one of the more durable benchtop materials on the market. It's typically made of 93% natural quartz and 7% resins. It's this high percentage of quartz that makes it highly scratch-resistant. With normal use, noticeable scratches will be quite uncommon. Like most stones though, it's not indestructible. Using intense pressure or heavy force can leave a mark. To keep quartz looking its best, it is advisable to use a cutting board when prepping food as knives can leave permanent scratches.

- **Cleaning and Maintenance**

Let's face it, we're going to spill things in the kitchen on occasion. And while it's often tempting to just leave it until after mealtime, you should clean them up right away. Quartz has a non-porous quality which means that liquids won't penetrate the surface easily. This also makes it quite hygienic since the bacteria have nowhere to hide and grow. One potential area of concern though is with acidic foods and beverages like coffee, red wine, and citrus. If these spills are left to dry, they can potentially stain or leave a sticky residue behind. Thankfully, the clean-up of a quartz benchtop is quite straightforward. You don't need a special cleaning product or sealant for the most effective maintenance. Warm soapy water with a non-abrasive cloth or sponge will get the job done without harming the surface. We recommend avoiding harsh cleansers with degreasing solutions or bleach as they can negatively impact the beautiful lustre of quartz.



QUARTZ CARE & MAINTENANCE

Benchtop & Splashback
Cathedral



Benchtop
Aura

Warranty

Warranty Information

Archant provides a 12 year warranty to the original owners of our Archant Quartz that the product will be free from manufacturing defects for a period of the lifetime of the original owner.

Although the product is carefully inspected prior to shipping or delivery, it is the responsibility of the owner to thoroughly inspect the product upon its receipt.

Any damage to the product thereafter is the responsibility of the owner.

Final inspection and approval of the installation is also the owner's responsibility.

The warranty shall apply only where a product is properly fabricated by approved fabricators, subject to the exclusions set out below, is used for its intended purpose, and is maintained and used strictly in accordance with the Archant care and maintenance instructions.

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Warranty Exclusions

The warranty shall be null and void unless the product has been paid for in full. The warranty covers only manufacturing defects and does not apply to material subjected to damage due to mishandling, structural movement, abnormal use, misuse, physical chemical or exposure to direct or sustained heat, cold (thermal shock), exposure to chemicals, force, abnormal pressure or loading applied by a person or object.

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The warranty does not cover transportation, freight, removal, disposal and re-installation, fabrication or associated costs beyond the cost of the material.



ARCHANT SURFACES

QUARTZ CARE & MAINTENANCE



Benchtop
Glacier Nova



Inspiring
great design

archant.co.nz

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Parnell, Auckland

Wellington Showroom

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Havelock North Showroom

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Christchurch Central

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